Guardian App
Help at your Fingertips!
What is Guardian?

• Guardian is campus safety app, dedicated to providing personal safety to campus members.

• It relays critical information such as location and medical conditions to UTPD, enhancing response times.

• Profiles are only shared when a person allows a Safety Timer to expire or uses the emergency call feature.
Features

- Personal Guardians
- Safety Timer
- Send a Tip to UTPD
- Call UTPD
- Call 9-1-1
- Receive UT Alert
- Safety Profile
Guardian provides an additional means of receiving UT Alert

- UT Alert text messages are sent to the Guardian App as a notification.

- While text messages depend on a cellular connection, the app uses the WiFi network to deliver the message.

- You must have downloaded Guardian using your utk email address and allowed notifications to receive UT Alert through the app.

Effective alternative when cellular coverage is inadequate or the cellular network is degraded
How to get it!

- Connect to University of Tennessee, Knoxville, Tennessee Mobile for your mobile device.
- Select the menu button
How to get it!

• Scroll down to “Campus Resources”
• Launch the “Guardian” App
Get Started!

• Enter your Mobile Phone # and UTK email address.

• Click “Next”.

• You will receive a four digit code via text.
Sign Up

• Create a password

• Create a PIN

- Kylea
- Boutwell
- kboutwel@utk.edu
- kboutwel

We recommend using your Email as your UserID.

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8 or more characters with at least 1 lower case letter, 1 upper case letter, 1 number, and 1 special character or symbol.
Confirm Your Phone

• Enter the four digit code you received in the “Confirmation Code” field.
• Press Confirm Phone.
Sign In

Username: kboutwel
Password: ********
Phone Number: 123-456-7890
Keep me signed in: On

Sign In

Forgot User ID or Password?

Don't have an account? Sign Up Now

Powered by Smart911
Update ‘My Account’

• First, open the “Me” button on the home screen.
• Click on your registered name at the top of the menu.
• Add a photo.
• Allow notifications from Guardian.
Safety Profile

• Press Smart911 Profile
• Enter the PIN you created
• Add:
  ✓ Name
  ✓ Address
  ✓ Medical Conditions
  ✓ Emergency Contact
Add Guardians

• Create a list of Guardian(s).
  ✓ Friends
  ✓ Family
  ✓ Roommates.
• UTPD will automatically be listed as a Guardian.
STAY CONNECTED, STAY SAFE

- Set a Safety Timer
- Manage and Message Your Guardians
- Have Easy Emergency Communication

Download the free Rave Guardian app today!

Available on the App Store and Google Play.